

IBRAHIM ALHAZZA

Riyadh, Saudi Arabia

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PROFESSIONAL SUMMARY

Network Engineer with 3+ years of hands-on experience supporting enterprise infrastructure across 30+ sites, specializing in Cisco Meraki deployments, SD-WAN configuration, FortiGate firewall administration, and network monitoring. Proven ability to troubleshoot complex multi-site infrastructure issues, maintain high availability, and implement secure network operations. Certified in CCNP Enterprise and CompTIA Security+.

WORK EXPERIENCE

Network Engineer

Jun 2024 – Jul 2025

CCC Solutions Co. — Contracted at Diriyah Company

- Deployed, configured, and maintained Cisco Meraki MR, MS, and MX devices across 30+ enterprise sites, ensuring high availability and consistent network performance.
- Improved WAN performance through SD-WAN optimization and bandwidth management, reducing service interruptions across geographically distributed locations.
- Configured and upgraded Aruba switches including VLAN segmentation, trunking, and firmware lifecycle management, supporting stable LAN operations site-wide.
- Monitored enterprise network infrastructure using SolarWinds NPM, proactively identifying faults and reducing incident response time through continuous performance tracking.
- Designed scalable IP addressing plans using VLSM for multi-site deployments, improving address utilization and simplifying network management across 30+ sites.
- Administered physical security systems including Virdi/Suprema access control and Cisco and Hikvision CCTV systems, maintaining site-wide security continuity.
- Delivered L2 technical support for enterprise users, resolved network incidents, and maintained up-to-date network documentation to support change management.

Internet Filtration Technologies Assistant

Jun 2022 – Jun 2024

CCC Solutions Co. — Contracted at Communications, Space & Technology – Internet Filtering Center

- Administered FortiGate firewall policies, ACLs, and traffic filtering rules to strengthen enterprise security while maintaining uninterrupted access to authorized services.
- Analyzed websites for compliance with national filtering requirements and maintained accurate access control lists for regulated content categories.
- Managed and resolved public incidents through enterprise ticketing system while maintaining SLA compliance and accurate incident documentation.
- Performed packet analysis using Wireshark and network capture tools to investigate mobile application traffic and support internet filtering operations.
- Produced weekly reports summarizing filtering process results, traffic trends, and compliance metrics for review by senior engineers.

Network Technician (Intern)

Feb 2021 – May 2021

Prince Sultan Military Medical City

- Assisted in configuring and maintaining routers, switches, and wireless access points to support continuous hospital network operations.
- Monitored network infrastructure health and contributed to resolving basic connectivity issues under senior engineer supervision.
- Applied foundational network security concepts including access control and device authentication during hands-on lab and live environment tasks.

EDUCATION

Bachelor of Network and Security

In Progress — Expected 2028

Arab Open University – Riyadh

CERTIFICATIONS

- CCNP Enterprise ENCOR (350-401) – Cisco
- CompTIA Security+ (SY0-701) – CompTIA
- ITIL V4 Foundation – Abad Network for Training
- Certified Cybersecurity Technician (CCT) – EC-Council
- Fundamentals of Information Security – Ethrai

TECHNICAL SKILLS

Routing & Switching: Cisco IOS, VLANs, STP, OSPF, BGP, ACLs, VLSM, IP Planning, LAN/WAN, Layer 2/3, HSRP, EtherChannel

Protocols: TCP/IP, DHCP, DNS, NAT, VPN, SNMP, Syslog

Wireless & SD-WAN: Cisco Meraki (MR/MS/MX), Aruba Switches, Wireless Access Points, SD-WAN

Monitoring & Analysis: SolarWinds NPM, Wireshark, Packet Analysis, NetFlow, Network Troubleshooting

Firewalls & Security: FortiGate, ACL Management, Traffic Analysis, Internet Filtering

Access Control: Virdi, Suprema, Cisco and Hikvision CCTV Systems

Compliance & Frameworks: NCA ECC Framework, ITIL V4, Incident Management, Root Cause Analysis, Change Management

Systems & Support: Windows Server, Active Directory, Linux, L2 Support, Documentation